

Steve "Doug" Eubanks

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Objective

I am seeking a new position in IT systems management to apply, and build upon, my current skill set. I am motivated to expand upon my existing skills, broaden my experience, and achieve new professional goals. My core abilities are Linux Systems Administration, enterprise storage solutions, internet technologies, and hardware/software testing. A strong foundation for quick learning, a natural curiosity, easy adaptation, and an understanding of basic principles are amongst the strong traits that I possess. The skills and experience I have gained through my career now provide me with the opportunity to seek a position that I can excel in, and will challenge my abilities.

Skills Summary

10 - 14 Years Experience

IP LAN Engineering

Computer Troubleshooting and Repair

MySQL Databases

IP WAN Engineering

Windows NT 4.0, 2000 and 2003 Administration

LINUX Administration

LINUX, Apache, MySQL, PHP

Root Causing Hardware/Software Defects

7 - 9 Years Experience

PHP Programming Language

Windows XP Administration

LINUX Firewall Administration

Cisco Router Administration (1000, 2000, and 3600 Series)

SQUID Web Proxy Administration

SendMail SMTP Administration

4 - 6 Years Experience

Fedora Core Linux 5, 6, 9, 10 and 11 Administration

RedHat Enterprise Linux 3, 4 and 5 Administration

CentOS 3, 4 & 5 Enterprise Linux Administration

Macromedia Fireworks

DSLAM Administration

SpamAssassin Administration

Wireless Network Administration

BASH Scripting

RAID and Storage Administration

Basic Visual Basic 6 Programming

1 - 2 Years Experience

DSL Install Setups

Windows Vista and Windows 7 Administration

Asterisk VoIP PBX Administration

IBM E-Server X series Hardware Administration

Revising, Updating, Documenting and Executing Test Plans

IBM x86 and x86-64, and PowerPC Blade Administration

Zimbra Mail Server Administration

Slipstream Web Accelerator Administration

Basic JavaScript Programming

IBM Blade Center Administration

Solaris 8 and 9 Administration

MS Office XP-2007 Proficiency

Experience

6/2007-1/2010 Systems Engineer for P4 Performance Management

- Planning, configuring and administering customer infrastructure including Windows 2003 servers, RedHat and Debian in a heterogeneous environment
- Planning, configuring and administering customer infrastructure including Windows 2003 servers, RedHat and Debian in a heterogeneous environment
- Planning, configuring and administering approximately 25 internal infrastructure including Windows 2003 servers, RedHat and Debian in a heterogeneous environment
- Designing, developing and testing of internal and external web based applications in PHP, JavaScript, DHTML and CSS
- Designing, developing, implementing, documenting and monitoring all internal and customer systems using a variety of tools including Nagios and Zenoss, RT3 ticketing software, wiki and bug reporting software
- Designing and developing custom monitoring scripts, back ends, front ends and GUI interfaces for all tools used, almost all of which were open source based
- Creating, documenting and maintaining a RPM from the ground up for the installation of Refense Enterprise, and a Windows based install for Refense Mobile
- Designing, implementing and maintaining a Zimbra based mail server

8/2005-2/2007 IBM Contractor for Computer Task Group

- Revising and correcting compatibility and functionality test plans for technical errors
- Conducting compatibility and functionality test cases for external storage enclosures (iSCSI and fibre channel based SANs) on IBM X Series and BladeCenter hardware and software
- Root causing hardware/software failures
- Wrote defects on the failed test cases and tracked them using a bug tracking system.

12/2000-8/2005 SIMflex Communications – Senior Network Engineer

- Installing, configuring and maintaining RedHat Enterprise Linux based servers
- Installing, configuring and monitoring Frame Relay, T1 and DSL circuits with Cisco 2500 and 3600 routers
- Installing, and maintaining a multi-office IP based local area network
- Configuring, testing and maintaining SIP based VoIP adapters with Asterisk, an open source PBX
- Testing, installing and maintaining a multi-block wireless LAN using stock hardware with customized firmware
- Developing, testing and publishing PHP applications as needed
- Installing and maintaining an open source mail server (SendMail) with open source anti-virus (ClamAV) and anti-spam (SpamAssassin)
- Providing second level support to corporate customers
- Migrated 13 Windows NT servers to Linux servers to reduce licensing costs

1999-12/2000 Mid-South Medical Transport - EMT-Basic

Network Administrator, Dispatch Supervisor

1998-1999 Bits, Bytes and Pieces

Network Administrator (RedHat Linux Enterprise Linux 4, Windows NT 4.0, Cisco Routers, Hubs, Switches, and other ISP equipment)

Senior Sales Associate

1997-1998 SIMflex Computers

Network Administrator (Windows NT 4.0, Cisco Routers, Hubs, Switches, and other ISP equipment)

1996-1997 SIMflex Computers

Junior Repair Technician, PC Repair and installing Networks

1995-1996 SIMflex Computers

Megabytes Store Manager, Sales Associate

Volunteer Work

- I developed the ProtectEveryChild.org Website from the ground up for Mary Conyers, which is located at <http://www.protecteverychild.org>
- I served seven years on Kenly EMS as an EMT-B, and one year as secretary on the board of directors
- I served one year on Johnston County's Rescue Association as the secretary

Education

1990-1995	North Johnston High School (Graduated) Completed 2 years as Senior Athletic Trainer for all sports (1993-1995) Chess Club President (1994-1995) Teacher Assistant (1994-1995) Completed multiple projects on the Video Toaster 4000 Flyer
1996	Johnston Technical Community College Completed Emergency Medical Technician-Basic (EMT-B) Certified EMT-B by North Carolina Department of Transportation Completed American Heart Association CPR Training
1997	Johnston Technical Community College Completed Emergency Medical Technician-Intermediate (EMT-I)

Awards

1993-1994	Who's Who In American High Schools
1994-1995	Who's Who In American High Schools
1995	North Carolina Governor's Award for Outstanding Volunteerism
1995	Kenly EMS Cadet of the Year
1998-1999	Kenly EMS Board of Directors (Secretary)
1998	Johnston County Rescue Association Secretary

Publications

- <http://www.protecteverychild.org> Website (Original Version, the website was handed off to an outside contractor after 3 years)
- <http://www.dougware.net> Website
- Active in the testing and development of several open source projects (including DD-WRT and Joomla)
- Active in the testing and documentation of defects in DirecTV's Cutting Edge Program
- Numerous other E-Commerce, Database Driven Websites that are no longer active